

LAMPIRAN

Lampiran 1 Kuesioner Penelitian

Responden yang terhormat,

Nama saya Evelyn Victoria, dan saya kuliah di Politeknik Wilmar sebagai mahasiswa D-IV Pemasaran Internasional. Di klinik hewan Cita Vet, saya melakukan riset konsumen. Tujuan dari kuesioner ini semata-mata bersifat ilmiah; tanggapan peserta yang jujur sangat bermanfaat bagi saya. Dari sebab itu saya meminta responden meluangkan waktu dalam menyelesaikan survei ini. Saya mengucapkan terima kasih atas kesediaan responden dalam mengisi kuesioner ini.

A. PETUNJUK PENGISIAN

1. Bacalah pertanyaan dengan teliti dan pilihlah jawaban yang menurut Bapak/Ibu sesuai
2. Berilah tanda ceklis (✓) ataupun silang (X) pada jawaban yang paling sesuai menurut Anda.

Keterangan Jawaban :

Keterangan	Nilai
Sangat Tidak Setuju	1
Tidak Setuju	2
Ragu-Ragu	3
Setuju	4
Sangat Setuju	5

B. IDENTITAS RESPONDEN

Tandai jawaban Anda dengan tanda X atau tuliskan pada tempat yang tersedia.

1. Nama :.....

2. Jenis kelamin :

() Pria

() Wanita

3. Usia :

() < 18 tahun

() 36-45 tahun

() 18-25 tahun

() > 45 tahun

() 26-35 tahun

4. Pekerjaan:

() Pelajar/Mahasiswa

() Wiraswasta

() PNS

() lainnya, sebutkan.....

() Karyawan

5. Sudah berapa kali mengunjungi klinik hewan Cita Vet:

() 1 kali

() 4 kali

() 2 kali

() > 4 kali

() 3 kali

C. KEPUASAN KONSUMEN

No	Pernyataan	STS	TS	R	S	SS
	Kesesuaian harapan					
1.	Pelayanan klinik hewan Cita Vet melebihi dari yang diinginkan					
2.	Fasilitas klinik hewan Cita Vet melebihi dari yang diinginkan					
	Minat berkunjung kembali					
3.	Perawatan hewan yang saya dapatkan di Cita Vet bagus, oleh karena itu saya ingin kembali lagi ke sana di kemudian hari.					
4.	Fasilitas yang tersedia meyakinkan saya untuk mempertimbangkan perjalanan pulang pergi.					
	Kesediaan merekomendasikan					
5.	Karena pengalaman luar biasa yang saya miliki, saya akan merekomendasikan perusahaan ini kepada teman dan keluarga.					
6.	Saya akan mengarahkan keluarga agar <i>treatment</i> di klinik hewan Cita Vet					

D. CUSTOMER EXPERIENCE

No	Pernyataan	STS	TS	R	S	SS
	<i>Sense</i> (Panca Indra)					
1.	<i>Layout</i> klinik hewan Cita Vet terlihat menarik					
2.	Aroma di ruang tunggu klinik hewan Cita Vet membuat nyaman					
	<i>Feel</i> (Perasaan)					
3.	Saya merasa senang konsultasi di klinik hewan Cita Vet					
4.	Saya merasa nyaman konsultasi di klinik hewan Cita Vet					
	<i>Think</i> (Berpikir)					
5.	Klinik hewan Cita Vet memberikan pelayanan yang terbaik untuk konsumennya					
6.	Fasilitas yang diberikan klinik hewan Cita Vet sudah memenuhi kebutuhan saya					
	<i>Act</i> (Tindakan)					
7.	Saya selalu mengunjungi klinik hewan Cita Vet untuk memenuhi kebutuhan saya					
8.	Klinik hewan Cita Vet telah menjadi bagian dari hidup saya.					
	<i>Relate</i> (Pertalian)					
9.	Klinik hewan Cita Vet menjaga hubungan baik dengan konsumennya.					

10.	Klinik hewan Cita Vet memudahkan saya dalam memenuhi kebutuhan hewan peliharaan saya.					
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Lampiran 2 Jawaban Pra survey Responden

NO.	X1	X2	X3	X4	X5	Y1	Y2	Y3
1	1	1	1	1	1	1	2	2
2	1	1	1	1	1	1	1	1
3	1	1	1	1	2	1	2	2
4	1	2	2	1	1	1	1	1
5	2	1	1	1	1	2	1	1
6	2	1	1	1	1	2	1	1
7	1	1	2	2	1	1	2	1
8	1	1	1	1	1	1	1	2
9	2	2	1	1	1	1	2	1
10	1	1	1	2	1	1	1	1
11	1	2	2	1	1	1	1	1
12	1	1	1	1	2	1	1	2
13	1	2	1	1	1	1	1	1
14	1	1	1	1	1	1	1	1
15	2	2	2	2	2	1	2	1
16	1	1	1	1	1	2	1	1
17	1	1	1	1	1	1	1	1
18	1	2	1	1	1	1	1	2
19	2	2	2	1	1	1	1	1
20	1	1	1	1	1	1	2	1
21	1	1	1	1	2	2	1	2
22	1	2	2	2	1	1	1	1
23	1	1	1	1	1	1	2	2
24	1	1	1	1	2	2	2	1
25	1	1	1	2	1	1	1	1
26	1	1	2	1	1	1	1	1
27	1	1	1	1	1	1	2	1
28	1	1	2	1	1	2	1	2
29	1	1	2	2	1	1	1	1
30	1	1	1	1	1	1	2	2

Lampiran 3 Jawaban Kuisisioner Responden

1. Data Diri Responden

No	JK	USIA	PEKERJAAN	INTENSITAS PENGUNJUNG
1	1	1	1	2
2	1	1	1	2
3	1	2	3	2
4	2	2	4	3
5	2	2	5	3
6	2	2	3	3
7	1	2	3	2
8	1	3	4	3
9	1	5	4	5
10	2	3	3	3
11	1	1	1	4
12	1	1	1	4
13	2	1	1	3
14	2	4	3	4
15	1	4	3	4
16	1	4	3	4
17	1	3	3	3
18	2	4	3	4
19	2	3	4	3
20	2	3	3	3
21	1	3	3	3
22	1	3	3	3
23	1	1	1	2
24	1	2	3	2
25	1	2	1	2
26	1	2	3	2
27	1	1	1	5
28	1	1	1	4
29	2	3	3	3
30	1	3	3	3
31	1	2	1	2
32	1	3	3	3
33	1	2	1	2
34	2	2	3	2
35	2	2	1	2
36	1	2	1	2
37	1	2	1	2

38	2	2	3	2
39	1	2	3	2
40	2	3	3	3
41	1	3	3	3
42	1	2	4	2
43	2	2	3	2
44	1	2	3	2
45	1	3	3	3
46	1	3	3	3
47	1	3	3	3
48	1	2	1	2
49	1	3	3	3
50	2	3	3	3
51	2	2	3	2
52	2	3	3	3
53	1	3	3	3
54	2	3	3	3
55	1	3	2	3
56	1	3	2	3
57	2	2	3	2
58	2	2	2	2
59	2	2	4	2
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61	1	2	3	2
62	1	3	3	3
63	1	4	3	4
64	2	5	4	5
65	1	5	3	5
66	1	2	1	2
67	2	3	3	3
68	1	2	3	2
69	1	4	3	4
70	1	5	5	5
71	2	3	3	3
72	1	3	5	3
73	1	4	5	4
74	2	3	3	3
75	2	4	4	4
76	1	3	5	3
77	2	2	5	2
78	1	3	5	3
79	1	3	4	3

80	2	3	4	3
81	1	3	3	3
82	2	1	2	2
83	2	2	3	2
84	2	3	3	3
85	1	2	3	2
86	1	4	4	4
87	2	1	1	2
88	1	3	2	3
89	1	3	3	3
90	2	3	3	3
91	1	3	4	3
92	1	2	3	2
93	1	3	3	3
94	2	3	3	3
95	1	2	4	2
96	2	2	3	2

2. Variabel Customer Experience

NO	X1.1	X1.2	X2.1	X2.2	X3.1	X3.2	X4.1	X4.2	X5.1	X5.2
1	5	5	4	5	3	5	3	5	3	5
5	4	4	3	4	5	4	5	3	5	4
3	4	3	4	3	3	4	3	3	3	3
4	5	5	5	5	5	5	5	5	5	5
5	5	5	5	5	5	5	5	5	5	5
6	4	4	4	4	3	5	5	3	5	4
7	3	3	4	5	3	3	4	4	4	5
8	5	4	5	5	5	5	5	5	5	5
9	3	4	4	4	5	5	5	5	5	4
10	4	3	4	4	4	3	4	3	4	4
11	4	5	4	3	3	4	4	3	4	3
15	4	5	5	5	5	5	5	4	5	5
13	3	3	5	3	3	3	4	4	4	3
14	5	4	5	5	5	5	5	5	5	5
15	3	4	4	4	5	5	5	5	5	4
16	5	4	4	4	5	3	3	3	3	4
17	5	5	5	5	5	5	5	5	5	5
18	3	4	4	4	5	5	5	5	5	4
19	4	3	4	4	4	3	4	3	4	4
50	4	3	3	4	3	3	3	5	3	4
51	4	3	4	4	4	3	4	3	4	4
55	4	3	3	4	3	3	3	5	3	4

53	5	5	5	5	5	5	5	5	5	5
54	5	4	5	5	5	5	5	5	5	5
55	3	5	4	4	5	5	5	5	5	4
56	5	4	4	4	5	3	3	3	3	4
57	4	4	3	4	5	4	5	3	5	4
58	4	3	4	3	3	4	3	3	3	3
59	3	3	5	3	3	5	3	3	3	3
30	4	3	4	3	3	3	3	4	3	3
31	5	5	5	4	4	5	5	5	5	4
35	5	5	5	5	5	5	5	5	5	5
33	5	5	5	5	5	5	5	5	5	5
34	5	5	5	5	5	5	5	5	5	5
35	3	3	4	3	3	3	4	4	4	3
36	5	4	4	5	5	5	5	5	5	5
37	3	5	4	5	5	5	5	5	5	5
38	4	3	4	4	4	3	4	3	4	4
39	3	5	3	3	3	3	5	5	5	3
40	4	3	4	4	3	3	5	5	5	4
41	4	4	4	4	4	4	4	4	4	4
45	5	4	5	5	5	5	5	5	5	5
43	3	5	4	4	5	5	5	5	5	4
44	4	3	4	4	4	3	4	3	4	4
45	4	3	3	4	3	3	3	5	3	4
46	5	5	5	5	5	5	5	5	5	5
47	4	4	4	4	3	5	5	3	5	4
48	3	3	4	3	3	3	4	4	4	3
49	5	4	5	5	5	5	5	5	5	5
50	4	3	4	3	3	4	3	3	3	3
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53	5	4	5	5	5	5	5	5	5	5
54	5	5	5	5	5	5	5	5	5	5
55	4	3	4	4	4	3	4	3	4	4
56	4	3	4	4	4	3	4	3	4	4
57	3	5	3	3	3	3	5	5	5	3
58	4	4	3	4	5	4	5	3	5	4
59	4	3	4	3	3	4	3	3	3	3
60	3	3	4	3	3	3	4	4	4	3
61	5	4	5	5	5	5	5	5	5	5
65	3	5	4	5	5	5	5	5	5	5
63	4	3	4	4	4	3	4	3	4	4
64	5	4	5	5	5	5	5	5	5	5

65	3	5	4	4	5	5	5	5	5	4
66	4	3	4	4	4	3	4	3	4	4
67	5	5	5	5	5	5	5	5	5	5
68	5	5	5	5	5	5	5	5	5	5
69	3	5	3	3	3	3	5	5	5	3
70	4	3	4	4	3	3	5	5	5	4
71	5	5	5	5	5	5	3	3	3	5
75	4	3	3	3	3	3	3	3	3	3
73	4	4	4	4	4	4	4	4	4	4
74	3	5	3	5	5	5	5	5	5	5
75	4	3	4	3	3	4	3	3	3	3
76	3	3	5	3	3	3	4	4	4	3
77	3	3	3	3	3	3	3	3	3	3
78	5	4	5	5	5	5	5	5	5	5
79	4	4	4	5	5	5	5	5	5	5
80	4	3	4	4	4	3	4	3	4	4
81	5	5	5	5	5	5	5	5	5	5
85	5	5	5	5	5	5	5	5	5	5
83	5	5	5	5	5	5	5	5	5	5
84	4	3	4	3	3	4	3	3	3	3
85	3	3	3	3	3	3	4	4	4	3
86	5	4	5	5	5	5	5	5	5	5
87	3	5	4	5	5	5	5	5	5	5
88	5	4	4	4	5	3	3	3	3	4
89	3	4	5	5	3	5	5	5	5	5
90	4	3	3	3	3	5	3	3	3	3
91	3	4	3	5	5	5	5	5	5	5
95	4	3	4	4	4	3	4	3	4	4
93	5	4	5	5	5	5	5	5	5	5
94	5	5	5	5	5	5	5	5	5	5
95	3	3	4	3	3	3	4	4	4	3
96	5	4	5	5	5	5	5	5	5	5

3. Variabel kepuasan konsumen

NO	Y1	Y5	Y3	Y4	Y5	Y6
1	3	5	5	3	4	4
5	4	4	3	4	3	4
3	4	4	4	5	3	4
4	5	5	5	5	5	5
5	5	5	5	5	5	5
6	4	3	5	5	5	5
7	5	5	4	4	4	4

8	5	5	3	3	4	5
9	5	5	3	5	5	4
10	3	5	3	4	4	3
11	4	4	4	4	4	4
15	4	4	5	5	5	5
13	5	5	4	4	4	4
14	5	5	3	3	4	5
15	5	5	3	5	5	3
16	4	3	5	3	5	3
17	5	5	5	5	5	5
18	5	5	3	5	5	5
19	3	5	3	4	4	3
50	3	3	3	5	5	3
51	3	5	3	4	4	3
55	3	3	3	5	5	3
53	5	5	5	5	5	5
54	5	5	3	3	4	5
55	5	5	3	5	5	3
56	4	3	5	3	5	5
57	4	4	3	4	3	4
58	4	4	4	5	3	4
59	3	3	3	4	3	3
30	4	5	4	4	4	4
31	4	5	5	5	5	5
35	5	5	5	5	5	5
33	5	5	5	5	5	5
34	5	5	5	5	5	5
35	5	5	4	4	4	4
36	5	5	3	3	4	5
37	5	5	3	5	5	3
38	3	5	3	4	4	3
39	3	3	4	5	5	5
40	5	5	5	3	5	5
41	4	4	4	4	4	4
45	5	5	3	3	4	5
43	5	5	3	5	5	5
44	3	5	3	4	4	3
45	3	3	3	5	5	3
46	5	5	5	5	5	5
47	4	3	5	5	5	5
48	5	5	4	4	4	4
49	5	5	3	3	4	5

50	4	4	4	5	3	4
51	5	5	4	4	4	4
55	5	5	4	4	4	4
53	5	5	3	3	4	5
54	5	5	3	5	5	5
55	3	5	3	4	4	3
56	3	5	3	4	4	3
57	3	3	4	5	5	5
58	4	4	3	4	3	4
59	4	4	4	5	3	4
60	5	5	4	4	4	4
61	5	5	3	3	4	5
65	5	5	3	5	5	5
63	3	5	3	4	4	3
64	5	5	3	3	4	5
65	5	5	3	5	5	5
66	3	5	3	4	4	3
67	5	5	5	5	5	5
68	5	5	5	3	5	3
69	3	3	4	5	5	5
70	5	5	5	3	5	5
71	5	3	3	3	4	3
75	3	3	5	3	5	5
73	4	4	4	4	4	4
74	3	3	4	5	5	4
75	4	4	4	5	3	4
76	5	5	4	4	4	4
77	3	3	3	3	3	3
78	5	5	3	3	4	5
79	5	5	3	5	5	5
80	3	5	3	4	4	3
81	5	5	5	5	5	5
85	5	5	5	5	5	5
83	5	5	5	5	5	5
84	4	4	4	5	3	4
85	5	5	4	4	4	4
86	5	5	3	3	4	5
87	5	5	3	5	5	5
88	4	3	5	3	5	5
89	5	5	5	5	5	5
90	4	3	5	3	5	5
91	5	5	3	5	5	5

95	3	5	3	4	4	3
93	5	5	3	3	4	5
94	5	5	5	5	5	5
95	5	5	4	4	4	4
96	5	5	3	3	4	5

Hasil Uji Validitas Variabel Customer Experience

Correlations

		X1.1	X1.2	X2.1	X2.2	X3.1	X3.2
X1.1	Pearson Correlation	1	.323**	.561**	.593**	.503**	.397**
	Sig. (2-tailed)		.001	.000	.000	.000	.000
	N	96	96	96	96	96	96
X1.2	Pearson Correlation	.323**	1	.334**	.600**	.631**	.691**
	Sig. (2-tailed)	.001		.001	.000	.000	.000
	N	96	96	96	96	96	96
X2.1	Pearson Correlation	.561**	.334**	1	.529**	.431**	.523**
	Sig. (2-tailed)	.000	.001		.000	.000	.000
	N	96	96	96	96	96	96
X2.2	Pearson Correlation	.593**	.600**	.529**	1	.787**	.678**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	96	96	96	96	96	96
X3.1	Pearson Correlation	.503**	.631**	.431**	.787**	1	.642**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	96	96	96	96	96	96
X3.2	Pearson Correlation	.397**	.691**	.523**	.678**	.642**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	96	96	96	96	96	96
X4.1	Pearson Correlation	.141	.625**	.361**	.608**	.607**	.571**
	Sig. (2-tailed)	.169	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96
X4.2	Pearson Correlation	.168	.590**	.349**	.580**	.419**	.539**
	Sig. (2-tailed)	.101	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96
X5.1	Pearson Correlation	.141	.625**	.361**	.608**	.607**	.571**
	Sig. (2-tailed)	.169	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96
X5.2	Pearson Correlation	.593**	.600**	.529**	1.000**	.787**	.678**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96
TOTAL_X	Pearson Correlation	.562**	.784**	.628**	.900**	.832**	.818**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000
	N	96	96	96	96	96	96

Correlations

		X4.1	X4.2	X5.1	X5.2	TOTAL_X
X1.1	Pearson Correlation	.141	.168	.141	.593**	.562**
	Sig. (2-tailed)	.169	.101	.169	.000	.000
	N	96	96	96	96	96
X1.2	Pearson Correlation	.625**	.590**	.625**	.600**	.784**
	Sig. (2-tailed)	.000	.000	.000	.000	.000

	N	96	96	96	96	96
X2.1	Pearson Correlation	.361**	.349**	.361**	.529**	.628**
	Sig. (2-tailed)	.000	.000	.000	.000	.000
	N	96	96	96	96	96
X2.2	Pearson Correlation	.608**	.580**	.608**	1.000**	.900**
	Sig. (2-tailed)	.000	.000	.000	.000	.000
	N	96	96	96	96	96
X3.1	Pearson Correlation	.607**	.419**	.607**	.787**	.832**
	Sig. (2-tailed)	.000	.000	.000	.000	.000
	N	96	96	96	96	96
X3.2	Pearson Correlation	.571**	.539**	.571**	.678**	.818**
	Sig. (2-tailed)	.000	.000	.000	.000	.000
	N	96	96	96	96	96
X4.1	Pearson Correlation	1	.658**	1.000**	.608**	.799**
	Sig. (2-tailed)		.000	.000	.000	.000
	N	96	96	96	96	96
X4.2	Pearson Correlation	.658**	1	.658**	.580**	.721**
	Sig. (2-tailed)	.000		.000	.000	.000
	N	96	96	96	96	96
X5.1	Pearson Correlation	1.000**	.658**	1	.608**	.799**
	Sig. (2-tailed)	.000	.000		.000	.000
	N	96	96	96	96	96
X5.2	Pearson Correlation	.608**	.580**	.608**	1	.900**
	Sig. (2-tailed)	.000	.000	.000		.000
	N	96	96	96	96	96
TOTAL_X	Pearson Correlation	.799**	.721**	.799**	.900**	1
	Sig. (2-tailed)	.000	.000	.000	.000	
	N	96	96	96	96	96

Hasil Uji Validitas Kepuasan Konsumen

Correlations

		Y1	Y2	Y3	Y4	Y5	Y6
Y1	Pearson Correlation	1	.540**	.162	-.018	.225*	.557**
	Sig. (2-tailed)		.000	.115	.864	.028	.000
	N	96	96	96	96	96	96
Y2	Pearson Correlation	.540**	1	-.140	-.028	.013	.128
	Sig. (2-tailed)	.000		.175	.786	.902	.214
	N	96	96	96	96	96	96
Y3	Pearson Correlation	.162	-.140	1	.191	.407**	.394**
	Sig. (2-tailed)	.115	.175		.063	.000	.000
	N	96	96	96	96	96	96
Y4	Pearson Correlation	-.018	-.028	.191	1	.328**	.045
	Sig. (2-tailed)	.864	.786	.063		.001	.662
	N	96	96	96	96	96	96
Y5	Pearson Correlation	.225*	.013	.407**	.328**	1	.376**
	Sig. (2-tailed)	.028	.902	.000	.001		.000
	N	96	96	96	96	96	96
Y6	Pearson Correlation	.557**	.128	.394**	.045	.376**	1
	Sig. (2-tailed)	.000	.214	.000	.662	.000	
	N	96	96	96	96	96	96
TOTAL_Y	Pearson Correlation	.709**	.430**	.583**	.430**	.644**	.717**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000

N	96	96	96	96	96
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Correlations

		TOTAL_Y
Y1	Pearson Correlation	.709**
	Sig. (2-tailed)	.000
	N	96
Y2	Pearson Correlation	.430**
	Sig. (2-tailed)	.000
	N	96
Y3	Pearson Correlation	.583**
	Sig. (2-tailed)	.000
	N	96
Y4	Pearson Correlation	.430**
	Sig. (2-tailed)	.000
	N	96
Y5	Pearson Correlation	.644**
	Sig. (2-tailed)	.000
	N	96
Y6	Pearson Correlation	.717**
	Sig. (2-tailed)	.000
	N	96
TOTAL_Y	Pearson Correlation	1
	Sig. (2-tailed)	
	N	96

Hasil Uji Reliabilitas

Reliability Statistics

Cronbach's Alpha	N of Items
.926	10

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X1.1	37.66	36.144	.468	.931
X1.2	37.80	33.550	.725	.918
X2.1	37.52	36.147	.556	.926
X2.2	37.57	32.668	.872	.910
X3.1	37.58	32.309	.779	.915
X3.2	37.58	32.372	.761	.916
X4.1	37.38	33.753	.746	.917
X4.2	37.52	33.705	.642	.923
X5.1	37.38	33.753	.746	.917
X5.2	37.57	32.668	.872	.910

Reliability Statistics

Cronbach's Alpha	N of Items
.613	6

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
Y1	21.15	5.200	.505	.499
Y2	20.96	6.525	.164	.637
Y3	21.66	5.744	.325	.578
Y4	21.27	6.494	.151	.645
Y5	21.11	5.808	.463	.530
Y6	21.20	5.192	.521	.493

Hasil Uji Multikolinearitas

Variabel	Collinearity Statistics	
	Tolerance	VIF
Sense	0.358	2.796
Feel	0.229	4.370
Think	0.246	4.068
Act	0.221	4.534
Relate	0.197	4.270

Hasil Uji Normalitas

		Unstandardized Residual
N		96
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	191.042.629
Most Extreme Differences	Absolute	.169
	Positive	.112
	Negative	-.169
Test Statistic		.169
Asymp. Sig. (2-tailed)		.200 ^c

Hasil Uji heterokedastisitas

Model	Sig.
(Constant)	0.474
<i>Sense</i>	0.880
<i>Feel</i>	0.407
<i>Think</i>	0.999
<i>Act</i>	0.572
<i>Relate</i>	0.802

Hasil Uji F

Model	F	Sig.
Regression	20.072	0.000 ^b

Residual		
Total		

Hasil Uji T

Model	t	Sig.
(Constant)	8.370	0.000
<i>Sense</i>	1.895	0.001
<i>Feel</i>	1.838	0.010
<i>Think</i>	2.436	0.004
<i>Act</i>	5.695	0.000
<i>Relate</i>	2.220	0.000

Hasil Analisis regresi linear berganda

Model	Unstandardized Coefficients	
	B	Std. Error
(Constant)	12.405	1.482
<i>Sense</i>	.488	.257
<i>Feel</i>	.600	.327
<i>Think</i>	.106	.244
<i>Act</i>	1.605	.282
<i>Relate</i>	1.022	.460

Hasil Uji Determinasi

Model	<i>R</i>	<i>R Square</i>	<i>Adjusted Square</i>	<i>R</i>	<i>Std. Error of the Estimate</i>
1	.732 ^a	.536	.509		1.965