

Lampiran 1. Kuesioner Penelitian

Responden yang terhormat. Perkenalkan nama saya Wessy Seftrina mahasiswa tingkat akhir di Politeknik Wilmar Bisnis Indonesia program studi Manajemen Pemasaran Internasional. Sehubungan dengan penyusunan skripsi sebagai salah satu syarat kelulusan, saya sedang melakukan penelitian dengan judul “Pengaruh Customer Delight Terhadap Customer Loyalty *Clothing line* Domayn”. Pada kesempatan ini saya memohon Kerjasama dari dari saudara/i untuk berpartisipasi dalam penelitian ini sebagai responden dari kuesioner ini. Adapun kriteria responden yang dibutuhkan, yaitu:

- a. Usia 16 tahun keatas.
- b. Pernah melakukan pembelian pada *clothing line* Domayn minimal 2 kali dalam setahun.

Karakteristik Responden

Nama:

Usia:

- 16 - 20 tahun
- 21 - 25 tahun
- 26 - 30 tahun
- > 30 tahun

Pekerjaan:

- Pelajar/Mahasiswa
- Wiraswasta

- Pegawai Negeri
- Pegawai Swasta
- Lain-lainya

Sudah berapa lama anda menjadi customer Domayn?

- 1 - 2 tahun
- 2 - 3 tahun
- 3 - 4 tahun
- > 4 tahun

Frekuensi pembelian dalam setahun terakhir

- 2 - 3 kali
- 4 - 5 kali
- > 5 kali

Tanggapan Responden

Pilih jawaban pada kolom yang paling sesuai menurut pendapat Anda.

Keterangan:

- 1 = Sangat Tidak Setuju
- 2 = Tidak Setuju
- 3 = Netral
- 4 = Setuju
- 5 = Sangat Setuju

(Lanjutan)

a. Variabel *Justice* (X1)

No.	Pernyataan	Jawaban				
		1	2	3	4	5
1	Domayn memberikan informasi produk yang benar kepada pelanggan					
2	Outlet yang bersih dan tertata rapi					
3	Domayn menggunakan bahan yang lembut dan berkualitas					
4	Harga produk yang terjangkau					
5	Jahitan rapi dan sablon tahan lama					
6	Harga yang ditawarkan sesuai dengan kualitas produk dan pelayanan yang diterima					

b. Variabel *Esteem* (X2)

No.	Pernyataan	Jawaban				
		1	2	3	4	5
1	Domayn memiliki staf yang ramah dan cekatan saat melayani pelanggan					
2	Suasana saat berbelanja terasa nyaman					
3	Domayn menunjukkan sikap menghormati dan berusaha memahami keinginan pelanggan					
4	Domayn menyediakan fasilitas yang memadai (Ac, fitting room, toilet)					
5	Pembayaran dilakukan dengan cepat					

c. Variabel *Finishing Touch* (X3)

No.	Pernyataan	Jawaban				
		1	2	3	4	5
1	Domayn memberikan reward bagi pelanggan yang setia					
2	Domayn bertanggung jawab apabila ada keluhan dari pelanggan					
3	Domayn memberikan discount kepada pelanggan					

(Lanjutan)

d. Variabel *Customer Loyalty* (Y)

No.	Pernyataan	Jawaban				
		1	2	3	4	5
1	Saya melakukan pembelian berulang pada <i>clothing line</i> Domayn					
2	Saya akan merekomendasikan Domayn kepada teman, keluarga, dan rekan kerja					
3	Saya tidak akan pindah ke produk <i>clothing line</i> yang lain					



Lampiran 2. Hasil Uji Validitas dan Uji Reliabilitas

a. Variabel *Justice* (X1)

		Correlations						
		X11	X12	X13	X14	X15	X16	TOTAL
X11	Pearson	1	.557**	.329*	.490**	.072	.521**	.663**
	Correlation							
	Sig. (2-tailed)		.000	.018	.000	.617	.000	.000
	N	51	51	51	51	51	51	51
X12	Pearson	.557**	1	.302*	.467**	.370**	.468**	.743**
	Correlation							
	Sig. (2-tailed)	.000		.031	.001	.008	.001	.000
	N	51	51	51	51	51	51	51
X13	Pearson	.329*	.302*	1	.324*	.358**	.331*	.613**
	Correlation							
	Sig. (2-tailed)	.018	.031		.020	.010	.017	.000
	N	51	51	51	51	51	51	51
X14	Pearson	.490**	.467**	.324*	1	.327*	.664**	.769**
	Correlation							
	Sig. (2-tailed)	.000	.001	.020		.019	.000	.000
	N	51	51	51	51	51	51	51
X15	Pearson	.072	.370**	.358**	.327*	1	.341*	.638**
	Correlation							
	Sig. (2-tailed)	.617	.008	.010	.019		.014	.000
	N	51	51	51	51	51	51	51
X16	Pearson	.521**	.468**	.331*	.664**	.341*	1	.787**
	Correlation							
	Sig. (2-tailed)	.000	.001	.017	.000	.014		.000
	N	51	51	51	51	51	51	51
TOTAL	Pearson	.663**	.743**	.613**	.769**	.638**	.787**	1
	Correlation							
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	
	N	51	51	51	51	51	51	51

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).

(Lanjutan)

Scale: ALL VARIABLES

Reliability Statistics

Cronbach's Alpha	N of Items
.786	6

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X11	21.0196	5.580	.525	.759
X12	21.2549	5.114	.607	.737
X13	21.3137	5.660	.453	.773
X14	21.3529	5.033	.644	.728
X15	21.6078	5.083	.400	.801
X16	21.3922	4.843	.658	.723

b. Variabel *Esteem* (X2)

Correlations

		X21	X22	X23	X24	X25	TOTAL
X21	Pearson Correlation	1	.389**	.678**	.249	.507**	.748**
	Sig. (2-tailed)		.005	.000	.078	.000	.000
	N	51	51	51	51	51	51
X22	Pearson Correlation	.389**	1	.486**	.530**	.407**	.740**
	Sig. (2-tailed)	.005		.000	.000	.003	.000
	N	51	51	51	51	51	51
X23	Pearson Correlation	.678**	.486**	1	.223	.463**	.754**
	Sig. (2-tailed)	.000	.000		.116	.001	.000
	N	51	51	51	51	51	51
X24	Pearson Correlation	.249	.530**	.223	1	.601**	.697**
	Sig. (2-tailed)	.078	.000	.116		.000	.000
	N	51	51	51	51	51	51
X25	Pearson Correlation	.507**	.407**	.463**	.601**	1	.809**
	Sig. (2-tailed)	.000	.003	.001	.000		.000
	N	51	51	51	51	51	51
TOTAL	Pearson Correlation	.748**	.740**	.754**	.697**	.809**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	51	51	51	51	51	51

** . Correlation is significant at the 0.01 level (2-tailed).

(Lanjutan)

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	51	100.0
	Excluded ^a	0	.0
	Total	51	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.806	5

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X21	18.0784	2.554	.595	.767
X22	18.0588	2.576	.586	.770
X23	18.2157	2.533	.601	.765
X24	18.1373	2.641	.520	.789
X25	18.1765	2.268	.656	.747

c. Variabel *Finishing Touch* (X3)

Correlations

		X31	X32	X33	TOTAL
X31	Pearson Correlation	1	.578**	.403**	.844**
	Sig. (2-tailed)		.000	.003	.000
	N	51	51	51	51
X32	Pearson Correlation	.578**	1	.338 [†]	.822**
	Sig. (2-tailed)	.000		.015	.000
	N	51	51	51	51
X33	Pearson Correlation	.403**	.338 [†]	1	.707**
	Sig. (2-tailed)	.003	.015		.000
	N	51	51	51	51
TOTAL	Pearson Correlation	.844**	.822**	.707**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	51	51	51	51

** . Correlation is significant at the 0.01 level (2-tailed).

(Lanjutan)

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	51	100.0
	Excluded ^a	0	.0
	Total	51	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.869	3

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
X31	9.1176	1.066	.783	.786
X32	9.2157	1.093	.745	.823
X33	9.0392	1.278	.735	.836

d. Variabel *Customer Loyalty* (Y)

Correlations

		Y1	Y2	Y3	TOTAL
Y1	Pearson Correlation	1	.321*	.511**	.761**
	Sig. (2-tailed)		.022	.000	.000
	N	51	51	51	51
Y2	Pearson Correlation	.321*	1	.363**	.742**
	Sig. (2-tailed)	.022		.009	.000
	N	51	51	51	51
Y3	Pearson Correlation	.511**	.363**	1	.816**
	Sig. (2-tailed)	.000	.009		.000
	N	51	51	51	51
TOTAL	Pearson Correlation	.761**	.742**	.816**	1
	Sig. (2-tailed)	.000	.000	.000	
	N	51	51	51	51

*. Correlation is significant at the 0.05 level (2-tailed).

**. Correlation is significant at the 0.01 level (2-tailed).

(Lanjutan)

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	51	100.0
	Excluded ^a	0	.0
	Total	51	100.0

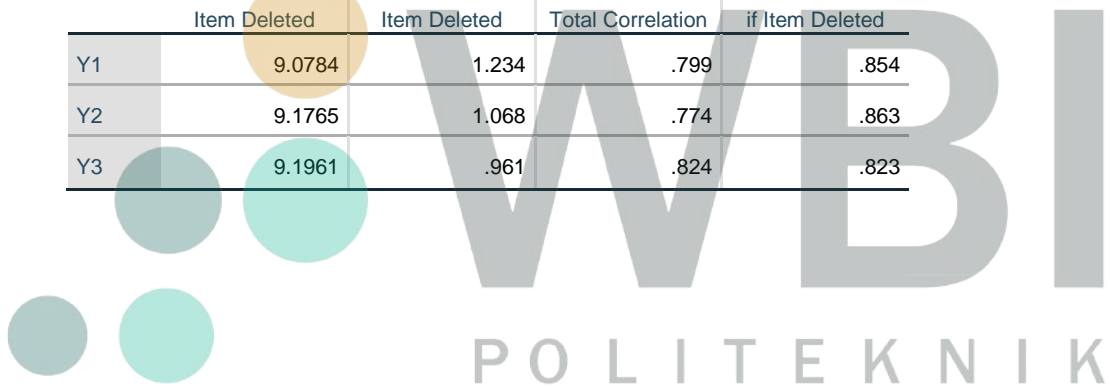
a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.893	3

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item- Total Correlation	Cronbach's Alpha if Item Deleted
Y1	9.0784	1.234	.799	.854
Y2	9.1765	1.068	.774	.863
Y3	9.1961	.961	.824	.823



Lampiran 3. Hasil Uji Asumsi Klasik

a. Uji Autokorelasi

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	Durbin-Watson
1	.706 ^a	.499	.467	.95449	2.230

a. Predictors: (Constant), FINISHING TOUCH, ESTEEM, JUSTICE

b. Dependent Variable: CUSTOMER LOYALTY

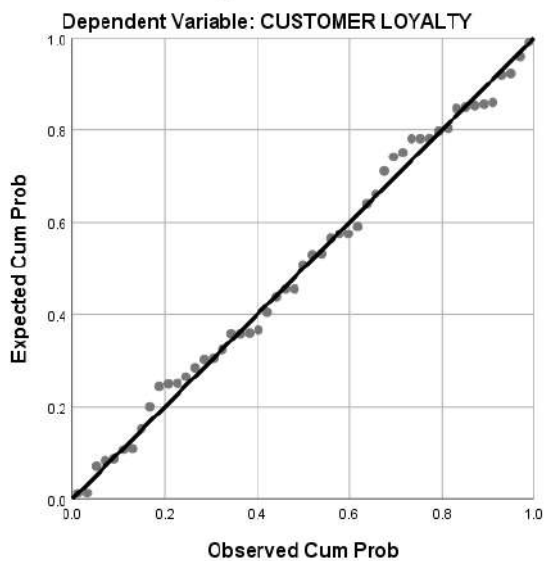
b. Uji Multikolinearitas

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	1.771	1.755		1.009	.318		
	JUSTICE	.128	.062	.262	2.050	.046	.654	1.530
	ESTEEM	.190	.086	.282	2.219	.031	.662	1.511
	FINISHING TOUCH	.289	.135	.312	2.148	.037	.506	1.976

a. Dependent Variable: CUSTOMER LOYALTY

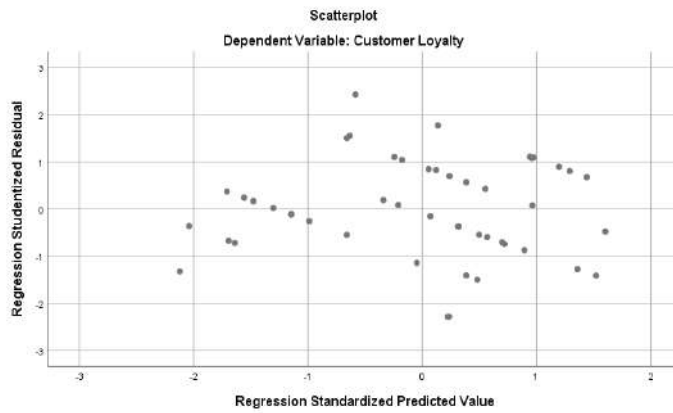
c. Uji Normalitas

Normal P-P Plot of Regression Standardized Residual



(Lanjutan)

d. Uji Heterokedstisitas



e. Tabel du

35	1.4019	1.5191	1.3433	1.5838	1.2833	1.6528	1.2221	1.7259	1.1601	1.8029
36	1.4107	1.5245	1.3537	1.5872	1.2953	1.6539	1.2358	1.7245	1.1755	1.7987
37	1.4190	1.5297	1.3635	1.5904	1.3068	1.6550	1.2489	1.7233	1.1901	1.7950
38	1.4270	1.5348	1.3730	1.5937	1.3177	1.6563	1.2614	1.7223	1.2042	1.7916
39	1.4347	1.5396	1.3821	1.5969	1.3283	1.6575	1.2734	1.7215	1.2176	1.7886
40	1.4421	1.5444	1.3908	1.6000	1.3384	1.6589	1.2848	1.7209	1.2305	1.7859
41	1.4493	1.5490	1.3992	1.6031	1.3480	1.6603	1.2958	1.7205	1.2428	1.7835
42	1.4562	1.5534	1.4073	1.6061	1.3573	1.6617	1.3064	1.7202	1.2546	1.7814
43	1.4628	1.5577	1.4151	1.6091	1.3663	1.6632	1.3166	1.7200	1.2660	1.7794
44	1.4692	1.5619	1.4226	1.6120	1.3749	1.6647	1.3263	1.7200	1.2769	1.7777
45	1.4754	1.5660	1.4298	1.6148	1.3832	1.6662	1.3357	1.7200	1.2874	1.7762
46	1.4814	1.5700	1.4368	1.6176	1.3912	1.6677	1.3448	1.7201	1.2976	1.7748
47	1.4872	1.5739	1.4435	1.6204	1.3989	1.6692	1.3535	1.7203	1.3073	1.7736
48	1.4928	1.5776	1.4500	1.6231	1.4064	1.6708	1.3619	1.7206	1.3167	1.7725
49	1.4982	1.5813	1.4564	1.6257	1.4136	1.6723	1.3701	1.7210	1.3258	1.7716
50	1.5035	1.5849	1.4625	1.6283	1.4206	1.6739	1.3779	1.7214	1.3346	1.7708
51	1.5086	1.5884	1.4684	1.6309	1.4273	1.6754	1.3855	1.7218	1.3431	1.7701
52	1.5135	1.5917	1.4741	1.6334	1.4339	1.6769	1.3929	1.7223	1.3512	1.7694
53	1.5183	1.5951	1.4797	1.6359	1.4402	1.6785	1.4000	1.7228	1.3592	1.7689

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Lampiran 4. Hasil Analisis Linier Berganda

a. Uji t

		Coefficients ^a				
		Unstandardized Coefficients		Standardized Coefficients		
Model		B	Std. Error	Beta	t	Sig.
1	(Constant)	1.771	1.755		1.009	.318
	JUSTICE	.128	.062	.262	2.050	.046
	ESTEEM	.190	.086	.282	2.219	.031
	FINISHING TOUCH	.289	.135	.312	2.148	.037

a. Dependent Variable: CUSTOMER LOYALTY

b. Uji F

		ANOVA ^a				
Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	42.592	3	14.197	15.584	.000 ^b
	Residual	42.819	47	.911		
	Total	85.412	50			

a. Dependent Variable: CUSTOMER LOYALTY

b. Predictors: (Constant), FINISHING TOUCH, ESTEEM, JUSTICE

c. Uji Determinan (R^2)

Model Summary				
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.706 ^a	.499	.467	.95449

a. Predictors: (Constant), FINISHING TOUCH, ESTEEM, JUSTICE

Lampiran 5. Hasil Deskriptif Kuesioner

		Statistics																
		X11	X12	X13	X14	X15	X16	X21	X22	X23	X24	X25	X31	X32	X33	Y1	Y2	Y3
N	Valid	51	51	51	51	51	51	51	51	51	51	51	51	51	51	51	51	51
	Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean		4.57	4.3	4.2	4.2	3.9	4.2	4.5	4.6	4.4	4.5	4.4	4.4	4.3	4.4	4.5	4.3	4.2
			3	7	4	8	0	9	1	5	3	9	7	3	3	7	5	5
Median		5.00	4.0	4.0	4.0	4.0	4.0	5.0	5.0	4.0	5.0	5.0	4.0	4.0	4.0	5.0	4.0	4.0
			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mode		5	4	4	4	4	4	5	5	4	5	5	5	4	4	5	4	4
Std. Deviation		.539	.62	.56	.61	.81	.66	.49	.49	.50	.50	.57	.61	.62	.53	.50	.59	.59
			2	8	9	2	4	7	3	3	4	9	2	2	9	0	4	5
Variance		.290	.38	.32	.38	.66	.44	.24	.24	.25	.25	.33	.37	.38	.29	.25	.35	.35
			7	3	4	0	1	7	3	3	4	5	4	7	0	0	3	4
Range		2	2	2	2	3	2	1	1	1	1	2	2	2	2	1	2	2
Minimum		3	3	3	3	2	3	4	4	4	4	3	3	3	3	4	3	3
Maximum		5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Sum		233	221	218	216	203	214	234	235	229	231	227	228	221	226	233	222	217



Lampiran 6. Rekapitulasi Data Kuesioner (Data Pre-Test)

NO.	Customer Delight															Customer Loyalty									
	Justice					Esteem					Finishing Touch					Y1	Y2	Y3	TOTAL	MEAN					
	X11	X12	X13	X14	X15	X16	TOTAL	MEAN	X21	X22	X23	X24	X25	TOTAL	MEAN						X31	X32	X33	TOTAL	
1	5	5	5	4	5	5	29	4.83	5	4	4	4	5	22	4.40	4	3	11	3.67	1	2	4	7	2.33	
2	5	5	5	4	5	5	29	4.83	5	5	5	5	5	25	5.00	4	5	3	12	4.00	4	3	3	10	3.33
3	3	3	3	3	3	3	18	3.00	3	3	3	3	3	15	3.00	3	3	3	9	3.00	1	1	2	4	1.33
4	5	4	4	4	4	4	25	4.17	4	4	5	5	4	22	4.40	3	4	4	11	3.67	5	4	5	14	4.67
5	5	5	4	4	4	5	27	4.50	4	5	4	5	5	23	4.60	3	4	4	11	3.67	3	4	4	11	3.67
6	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	4	5	5	13	4.33	5	5	5	15	5.00
7	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	4	5	5	14	4.67	5	5	5	15	5.00
8	5	5	4	4	5	5	28	4.67	5	4	5	5	5	24	4.80	4	5	5	13	4.33	5	5	5	15	5.00
9	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
10	5	5	5	5	5	5	30	5.00	5	4	5	5	5	24	4.80	5	5	5	15	5.00	5	5	5	15	5.00
11	5	4	4	4	4	4	25	4.17	4	4	4	4	4	20	4.00	3	4	4	11	3.67	3	5	4	12	4.00
12	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
13	4	4	4	4	4	4	24	4.00	4	4	4	4	4	20	4.00	4	4	4	12	4.00	5	4	5	14	4.67
14	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
15	5	5	5	5	4	5	29	4.83	5	5	4	5	5	24	4.80	5	5	5	15	5.00	5	5	5	15	5.00
16	4	4	4	4	5	4	25	4.17	4	4	4	4	4	20	4.00	5	5	5	15	5.00	5	5	5	15	5.00
17	4	4	4	4	5	4	25	4.17	4	4	4	5	4	21	4.20	4	5	5	14	4.67	5	5	4	14	4.67
18	4	4	4	4	5	4	25	4.17	4	4	5	4	4	21	4.20	4	5	5	14	4.67	5	5	4	14	4.67
19	5	5	5	5	5	5	30	5.00	5	5	4	5	5	24	4.80	4	5	5	14	4.67	5	5	5	15	5.00
20	5	4	5	4	5	4	27	4.50	5	4	5	5	5	24	4.80	4	5	5	14	4.67	5	5	5	15	5.00
21	5	4	5	4	5	4	27	4.50	5	5	4	5	5	24	4.80	4	5	5	14	4.67	5	5	5	15	5.00
22	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	4	5	5	14	4.67	5	5	5	15	5.00
23	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
24	5	5	5	4	5	5	29	4.83	5	4	5	5	5	24	4.80	5	5	5	15	5.00	5	5	5	15	5.00
25	5	5	5	4	5	5	29	4.83	4	5	4	5	5	23	4.60	4	5	5	14	4.67	5	5	5	15	5.00
26	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
27	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
28	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
29	5	4	4	4	5	5	28	4.67	5	5	5	5	5	25	5.00	4	5	5	14	4.67	5	5	5	15	5.00
30	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00
31	5	5	5	5	5	5	30	5.00	5	5	5	5	4	24	4.80	5	4	5	14	4.67	5	5	4	14	4.67

Lampiran 7. Rekapitulasi Data Kuesioner (Data Akhir)

NO.	Customer Delight																Finishing Touch					Customer Loyalty						
	Justice								Esteem								X31	X32	X33	TOTAL	MEAN	Y1	Y2	Y3	TOTAL	MEAN		
	X11	X12	X13	X14	X15	X16	TOTAL	MEAN	X21	X22	X23	X24	X25	TOTAL	MEAN													
1	5	5	5	4	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	15	5.00	5	5	15	5.00	5	5	15	5.00	
2	4	4	4	4	3	4	24	3.83	5	5	5	4	4	23	4.60	4	4	5	4.33	5	4	13	4.33	5	4	13	4.33	
3	5	5	5	4	4	5	28	4.67	5	5	5	4	5	24	4.80	5	5	4	4.67	5	5	4	14	4.67	5	4	14	4.67
4	5	5	5	4	4	5	30	4.67	5	5	5	5	5	25	5.00	5	5	5	5.00	5	5	5	15	5.00	5	5	15	5.00
5	4	3	4	4	3	4	25	3.67	5	4	4	5	5	23	4.60	5	5	4	4.67	4	4	14	4.67	4	4	13	3.67	
6	5	5	4	4	4	4	26	4.33	5	5	5	4	5	24	4.80	4	4	4	4.00	4	5	12	4.00	4	5	13	4.33	
7	5	4	4	5	4	5	27	4.50	5	4	5	4	5	23	4.60	3	4	5	4.00	5	5	12	4.00	5	5	14	4.67	
8	4	5	4	5	5	4	27	4.50	4	5	4	5	5	23	4.60	5	5	5	5.00	4	5	15	5.00	4	5	13	4.33	
9	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	5.00	5	5	15	5.00	5	5	15	5.00	
10	5	5	4	5	4	5	28	4.67	4	4	4	4	4	20	4.00	5	5	5	5.00	5	4	13	4.33	5	4	13	4.33	
11	5	5	4	4	3	4	30	4.17	4	4	4	4	4	20	4.00	4	3	4	3.67	4	4	11	3.67	4	4	12	4.00	
12	5	4	5	5	3	4	26	4.33	5	5	5	5	5	25	5.00	5	5	5	5.00	5	5	15	5.00	5	4	14	4.67	
13	5	5	4	5	4	4	27	4.50	5	5	5	5	5	25	5.00	5	5	5	5.00	4	5	15	5.00	4	5	13	4.33	
14	5	4	5	4	4	5	27	4.50	4	5	4	5	5	23	4.60	5	5	4	4.67	5	4	14	4.67	5	4	14	4.67	
15	5	5	5	5	5	5	30	5.00	4	4	4	4	4	20	4.00	5	5	4	4.67	5	5	14	4.67	5	5	14	4.67	
16	4	4	4	4	5	4	25	4.17	5	5	4	5	5	24	4.80	4	4	5	4.33	5	5	13	4.33	5	5	14	4.67	
17	4	4	4	4	3	4	23	3.83	4	4	4	4	4	20	4.00	4	4	4	4.00	4	4	12	4.00	4	4	12	4.00	
18	5	3	4	4	3	4	28	3.83	5	5	5	5	5	25	5.00	5	5	5	5.00	5	5	15	5.00	5	5	15	5.00	
19	5	5	5	5	5	4	30	4.83	5	4	4	4	4	21	4.20	4	4	4	4.00	4	4	12	4.00	4	4	12	4.00	
20	5	4	4	4	3	3	23	3.83	5	5	5	5	5	25	5.00	5	4	5	4.67	4	5	14	4.67	4	5	13	4.33	
21	5	5	4	5	5	5	29	4.83	5	5	5	5	5	25	5.00	5	5	5	5.00	5	4	13	4.33	4	4	13	4.33	
22	4	5	5	4	5	4	27	4.50	5	4	5	4	5	23	4.60	5	4	5	4.67	4	4	14	4.67	4	4	12	4.00	
23	5	5	4	5	2	5	29	4.33	5	5	5	5	5	25	5.00	5	4	4	4.33	4	4	13	4.33	4	4	13	4.33	
24	5	4	4	5	5	5	28	4.67	4	5	4	4	4	21	4.20	5	5	5	5.00	4	5	15	5.00	4	5	14	4.67	
25	5	4	4	3	3	3	29	3.67	5	5	4	4	4	23	4.60	5	4	4	4.33	4	3	13	4.33	4	3	11	3.67	
26	4	3	5	4	4	4	27	4.00	4	5	4	5	4	22	4.40	5	4	5	4.67	5	4	14	4.67	5	4	14	4.67	
27	5	4	5	5	4	5	28	4.67	4	5	4	5	4	22	4.40	5	4	5	4.67	5	5	14	4.67	5	5	15	5.00	
28	5	4	4	4	4	4	25	4.17	5	5	5	5	5	25	5.00	4	5	4	4.33	5	4	13	4.33	5	4	13	4.33	
29	5	5	4	5	4	5	28	4.67	4	5	4	5	4	22	4.40	4	4	5	4.33	5	4	13	4.33	5	4	14	4.67	
30	5	5	4	4	5	5	30	4.67	5	5	5	4	4	23	4.60	5	5	5	5.00	5	5	15	5.00	5	5	15	5.00	
31	4	4	4	4	4	4	24	4.00	4	4	4	4	5	21	4.20	4	4	4	4.00	4	4	12	4.00	4	4	12	4.00	
32	4	4	4	4	4	4	30	4.00	4	4	4	4	4	20	4.00	4	4	4	4.00	4	4	12	4.00	4	4	12	4.00	

33	4	4	4	4	3	4	4	3	4	4	25	3.67	5	4	4	4	4	4	21	4.20	3	4	3	10	3.33	4	4	3	11	3.67
34	4	4	4	5	4	4	5	4	4	5	26	4.33	5	5	4	5	5	24	4.80	4	4	5	13	4.33	5	4	4	13	4.33	
35	5	5	5	5	5	5	5	5	5	5	30	5.00	5	5	4	5	5	24	4.80	5	5	4	14	4.67	5	5	5	15	5.00	
36	4	4	4	4	4	4	4	4	4	4	24	4.00	4	4	4	4	4	20	4.00	4	4	4	12	4.00	4	4	4	12	4.00	
37	4	4	4	4	4	3	3	3	4	4	23	3.67	5	5	4	4	4	22	4.40	5	4	4	13	4.33	5	5	5	15	5.00	
38	4	4	4	4	3	4	3	4	3	4	22	3.67	4	4	4	4	4	20	4.00	4	4	4	12	4.00	4	4	4	11	3.67	
39	4	4	4	4	3	4	3	4	3	4	22	3.67	5	4	5	5	5	24	4.80	4	3	4	11	3.67	5	5	4	14	4.67	
40	4	4	4	4	4	5	4	5	4	5	27	4.17	4	5	4	5	5	23	4.60	4	4	5	13	4.33	5	4	4	13	4.33	
41	5	4	4	4	4	3	4	4	4	4	25	4.00	4	4	4	4	4	20	4.00	4	3	4	11	3.67	4	4	4	12	4.00	
42	5	4	4	4	4	4	4	4	4	4	25	4.17	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	5	15	5.00	
43	3	3	3	3	3	4	4	4	4	4	24	3.33	4	4	4	4	3	19	3.80	3	4	4	11	3.67	4	3	3	10	3.33	
44	5	5	5	5	5	5	5	5	5	5	30	5.00	5	5	5	5	5	25	5.00	5	5	5	15	5.00	5	5	4	14	4.67	
45	4	4	4	5	4	5	4	5	4	5	26	4.33	4	5	4	4	4	22	4.40	4	5	4	13	4.33	4	5	4	13	4.33	
46	5	5	5	5	4	5	4	5	4	5	28	4.67	5	5	5	5	5	25	5.00	4	4	4	12	4.00	5	4	4	13	4.33	
47	5	5	4	4	4	4	4	4	4	4	26	4.33	4	4	4	5	5	22	4.40	5	4	4	13	4.33	5	4	4	13	4.33	
48	4	4	4	5	3	3	3	3	3	4	20	3.67	4	4	4	5	4	21	4.20	4	4	4	12	4.00	5	4	5	14	4.67	
49	4	4	4	4	4	3	4	3	4	4	25	3.83	4	4	4	4	3	19	3.80	4	3	4	11	3.67	4	3	4	11	3.67	
50	4	4	4	3	4	4	4	3	4	4	24	3.67	5	4	4	4	4	21	4.20	4	4	4	12	4.00	4	4	4	12	4.00	
51	5	5	4	4	4	3	5	4	4	5	27	4.33	5	5	5	5	4	24	4.80	5	5	4	14	4.67	5	4	5	14	4.67	

